



Desired outcomes:

- Migrate to Office 365 with minimal downtime
- Maintain HIPPA and PCI compliance
- Reduce demand on IT staff

Case Study: Hospital Group

Optio Data helped the customer move to Microsoft Office 365, using a migration path that allowed for little to no downtime

Technologies used in the solution

- Microsoft Office 365
- Windows Server
- Microsoft Exchange Server

Problem and Action Taken

Optio Data was approached by a hospital conglomerate that employs nearly 400 physicians and handles over 160,000 patients annually. The company was nearing end-of-life for its Microsoft Exchange 2010 server and they were interested in moving to Microsoft Office 365. They had hundreds of mailboxes to move and needed the transition to be as smooth and seamless as possible. This meant a minimal amount of downtime with continued access to the existing mailboxes. The hospital had concerns regarding HIPPA and PCI regulations; they needed to be confident that the new solution, and the migration process would maintain compliance. Rather than undertaking the project themselves, they decided to look for an outside partner with the experience and expertise to help them migrate.

Optio Data recommended using a hybrid configuration path for migration from Exchange 2010 to Office 365. This method would enable the company to extend the features and administrative control of their existing on-premises Exchange server to the cloud. It would also allow mailboxes to be moved in either direction as well as facilitate mail flow for both environments through a single endpoint. Office 365 was designed to accommodate industry security requirements like HIPPA and PCI, so compliance would just be a matter of adjusting specific key settings.

Customer Result

Migrating to Office 365 resulted in scaled-down on-premises hardware requirements with simplified management and maintenance.

"With Optio Data, migrating to Office 365 was painless and HIPPA compliance has been a non-issue. They made it so easy!"