OPTIO
a data strategy company

FOOD DISTRIBUTION

Desired outcomes:

- Detailed monitoring of data center systems in real-time

- System Center Operations Manager 2012 R2 to interact with HP BladeSystem C7000

- Real-time information as hardware was failing or encountering issues

Case Study: Food Service

Optio Data was able to meet the customer's goals with a solution that allows proper, real time hardware notifications to any device.

Technologies used in the solution

- System Center Operations Manager 2012 R2

Problem and Action Taken

A local food service distributing company was looking for a solution that could identify any disruption in systems operation in the data center, without using multiple management toolsets. They had System Center Operations Manager (SCOM) in place; however, they had a specific need to monitor HP blade system hardware, which would not properly interact with SCOM. The company was not receiving detailed information in SCCM from the HP Blade servers they were running and were, therefore, unable to predict system failures or obtain timely notification of hardware issues or failures.

Optio Data configured SCOM software to integrate with HP BladeSystem OneView management tools, providing the client with every system status detail in real time, including serial and model number of the failed part and reorder part number. This information came through SCOM on any needed device without delays, to quickly resolve the problem.

Customer Result

The company went from delayed notifications with incomplete data on specific devices to properly receiving notifications in real-time on any device. They now have the ability to monitor their servers, virtual systems, and physical components of the HP BladeSystem environment.

"With the solution provided by Optio Data, we are now able to more easily monitor our environment and identify problems before they arise. The result is that we can focus less time on managing our systems and more time on growing our business."